



Volunteer Role Description: Presenter

Purpose

Help accomplish the Texas SMP mission by providing substantive presentations to groups in the community.

The SMP mission is to educate and assist Medicare beneficiaries, their families, and caregivers to prevent, detect, and report health care fraud, error, and abuse through outreach, counseling, and education.

Suggested Activities

Texas SMP presenters make 30 to 60 minute presentations using Texas SMP approved materials and scripts to audiences that consist of Medicare beneficiaries, their caregivers, and/or other members of the public who want to gain awareness of the Texas SMP program and the national effort to educate Medicare beneficiaries / prevent, detect, and report fraud, errors, and abuse in the health care system. Texas SMP presentations also include an opportunity for Q & A with the audience about covered topics and information. These presentations may take place at:

- Senior centers and community centers
- Health fairs and senior fairs
- Medicare education events
- Meetings of civic or faith-based organizations
- Meetings of health care providers
- Meetings of local law enforcement officials
- Libraries
- Universities and colleges

Texas SMP presenters may also identify other audiences and locations where in depth presentations may be appropriate.

Limitations

Volunteers who make presentations are limited to providing general information about the Texas SMP program, Medicare fraud, errors, and abuse, and related topics. They do not engage beneficiaries in individual discussions about personal information or situations other than to

answer basic questions. Instead they defer requests for information and assistance to the Texas Senior Medicare Patrol Hotline (888-341-6187).

Measures

This activity is measured by the number of presentations the volunteer gives, the attendance numbers, and an evaluation of the presenter's effectiveness in conveying information about Texas SMP topics and program goals.

Qualifications

- Good oral communication and public speaking skills
- Ability and willingness to learn and share information related to health care benefits / preventing, detecting, and reporting health care fraud, errors, and abuse
- Ability to work and get along well with others from diverse backgrounds
- Ability to operate audiovisual equipment (e.g., Power Point program, laptop, and projector)
- Ability to travel to presentation sites throughout the community
- Valid driver's license
- Automobile (or other vehicle) insurance

Time Commitment

Texas SMP volunteer schedules are flexible. The local coordinator of volunteers works with each volunteer to determine the number of hours the volunteer works each month, and to schedule assignments accordingly. Because of the training Texas SMP presenters receive, they are asked to commit to a minimum of one year.

Location

Volunteers who make group presentations work at locations throughout the community.

Supervision

Volunteers report to the local program coordinator or coordinator of volunteers and, when appropriate, to the statewide program director (Jennifer Salazar).

Benefits Texas SMP exhibitors receive training on the basics of Medicare benefits, Medicare fraud, errors, abuse, and current scams. All Texas SMP volunteers have the satisfaction of participating in a national effort to educate Medicare beneficiaries, their caregivers, and the general public about health care / health care fraud, errors, and abuse.

If you are interested in becoming a SMP presenter please call Sierra McCarthy at 214-525-6164, or email at smccarthy@theseniorsource.org